



## HAS AN OPENING FOR THE POSITION OF **COMMUNITY SUPPORT WORKER – INTERNAL POSTING**

(1.00 FTE – 37.5 HRS/WEEK)

**LOCATION: Fort Frances, Ontario**

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### **Position Summary:**

Under the direction of the Director of Services, the Community Support Worker provides case management and support to individuals 18 years of age and older with a serious mental illness in the Fort Frances area. The Community Support Worker provides a case management model of care with a focus on recovery based services. Community Support Workers will develop an individualized service plan to assist persons in developing the skills and supports necessary to maintain a level of independence that allows them to live and thrive in the community.

### **Essential Duties:**

- Manages a caseload, accepts referrals, liaise with referral source, confirms eligibility and completes the intake process.
- Develops goal-focused support and care plans based on assessment and other supports and as requested by clients, family members and service providers.
- Ensures that all client interaction supports client self-determination and independence.
- Addresses outcomes or goals as derived from the plan of care.
- Provides a continuum of functions including: therapeutic relationship building, assertive outreach, symptom management, life skills teaching, supportive counselling, family support and crisis intervention.
- Works in a manner that preserves, maintains and respects privacy and confidentiality of client and staff information.
- Responsible for knowing and meeting all health and safety requirements to ensure a healthy and safe workplace.
- Completes required documentation in a timely manner and in accordance with prescribed agency, Ministry and legal standards.

### **Qualifications:**

- A degree in regulated health or social services discipline preferred.
- Experience working with individuals who have a serious mental illness.
- Minimum of three years' experience working with the target population.
- Ability to liaise with clients, family members, professionals and agencies of varying ideologies.
- Excellent organizational, verbal and written communication skills and computer knowledge.
- Current registration in their professional designation.
- Current First Aid and CPR Certification.
- Access to a vehicle and hold a valid Ontario Driver's License.
- Current Vulnerable Sector criminal record check.

Qualified applicants are asked to submit a resume and cover letter outlining their experience to:

Selection Committee  
Canadian Mental Health Association, Fort Frances Branch  
P.O. Box 446  
Fort Frances, Ontario P9A 3M8  
Fax: (807) 274-2473      Email: [cmha@cmhaff.ca](mailto:cmha@cmhaff.ca)  
**Deadline for applications is February 14/2018 at noon**